

Amani Acres Ltd.

Privacy Policy

Amani Acres Ltd.'s Privacy Policy was created to ensure we preserve the confidentiality, accuracy and security of your personal information. These principles guide us in the collection, use, retention and disclosure of your personal information.

What is Personal Information?

Personal information means any information about an identifiable individual. This includes information such as your name, address, telephone number, birth date, purchase information or e-mail address. As a customer, you provide Amani Acres Ltd. with this information in a variety of ways, such as online contests, signing up for our newsletter or using our marketplace. In every case, Amani Acres Ltd. adheres to strict guidelines when dealing with your personal information.

Obtaining your Personal Information

- When you provide Amani Acres Ltd. with personal information, we inform you as to why we are collecting it.
- Amani Acres Ltd. obtains your consent for the collection of your personal information. In some instances, where the purpose for collection is obvious, your consent is implied.
- Amani Acres Ltd. asks for your permission to collect additional information that may be useful in serving you in the future.

Using and Disclosing your Personal Information

- Amani Acres Ltd. only uses and discloses your personal information for the marketing purposes identified to you when your consent was obtained.
- Amani Acres Ltd. does not provide your personal information for marketing purposes of other organizations without your consent.
- You can withdraw your consent for the use of your personal information at any time.

Maintaining and Safeguarding your Personal Information

- Amani Acres Ltd. strives to ensure that our security measures protect against loss, theft and unauthorized access, disclosure, use or modification of your personal information.
- Amani Acres Ltd. limits access to your personal information to those Amani Acres Ltd. associates who may need it for use in accordance with Amani Acres Ltd.'s established privacy principles.
- Amani Acres Ltd. keeps your information for as long as necessary and in order to service you better.

Access your Personal Information

- If you request access to your personal information, Amani Acres Ltd. responds to your request within 30 days.
- There is no cost for reasonable requests unless you require copies of records. Amani Acres Ltd. advises you of the cost, if any, prior to copying those records.
- Amani Acres Ltd. may not be able to provide you with access to your personal information where the information cannot be separated from the records of others, cannot be disclosed for reasons of security or commercial confidentiality, or is protected by legal privilege.

Website Privacy Information

This website is owned and operated by Amani Acres Ltd.

Use of your Personal Information Collected through eNewsletter Subscriptions

The information provided by you to subscribe to the Amani Acres Ltd. eNewsletter is collected by Amani Acres Ltd. to deliver our eNewsletter to your email address and maintain the accuracy of your information. If you wish to unsubscribe from our eNewsletter, please click the "unsubscribe" option that appears at the bottom of every eNewsletter.

Use of your Personal Information Collected through Shopping Transactions on this Website

The information provided by you to make a purchase on the eMarketPlace of Amani Acres Ltd.ca is collected by Amani Acres Ltd. to process your online transaction, ship your item(s), administer our post-purchase survey and maintain the accuracy of your information. In order to protect you and Amani Acres Ltd. from fraudulent transactions, Amani Acres Ltd. may provide your transaction-related information to a reputable third party organization to perform an address verification. This address verification is intended to ensure that the "bill to" address that you provide matches your credit card address.

Security

This website strives to protect your personal information. For security of transactions, we use the Secure Sockets Layer (SSL) protocol, which encrypts any information you send to us electronically. The encryption process protects your information, such as your credit card number, billing and shipping information by scrambling it before it is sent to us from your computer. Once the website receives your transmission, we make commercially reasonable efforts to ensure its security on our system. Unfortunately, no data transmission over the Internet can be guaranteed to be 100% secure. As a result, while this website strives to protect your personal information, we cannot warrant the security of any information you transmit to us, and you do so at your own risk.

Unlawful Activities

This website reserves the right to co-operate with local, provincial, national and international authorities in investigations of improper or unlawful activities and this may require the disclosure of personal information. We may also report to other organizations about improper or unlawful user activities on this website and this reporting may include disclosure of personal information relating to those individuals conducting such improper or unlawful activities.

Cookies

Your web browser places cookie files on your computer's hard drive. This website uses cookies to remember information you gave us so that you don't have to re-enter the information each time you visit this website. Cookies also help us understand which areas of our site are popular by showing us how you and others use our site.

Children: We encourage parents to take an active interest in their children's use of the Internet. We do not intend to collect information from children who are under 18 years of age. If you are under 18, please do not provide information on our Web site, and ask your parent or guardian to do so for you.

On-line links to other Web sites: Through links provided on our Web site, you can link to other Web sites of third parties who have agreed to offer goods and services. Any personal information you provide on the linked pages is provided directly to that third party and is subject to that third party's privacy policy. Except as described above, we are not responsible for the content or privacy and security practices and policies of Web sites to which we provide links. Links from our site to third parties or to other sites are provided for your convenience. We encourage you to learn about their privacy and security practices and policies before providing them with personal information.

About Any Other Information you send to this Website

Apart from information relating to shopping orders at Amani Acres Ltd or eNewsletters, we do not collect or wish to receive any information or other materials from you through this website that may be considered personal, confidential or proprietary. All information and materials received (other than information concerning shopping orders or eNewsletters) will be considered to be non-confidential, and you will be deemed to have granted to this website an irrevocable license and

consent to use, copy, display, and distribute such information and materials for any purpose whatsoever. This website will not use your name in connection with such information or materials without your prior consent.

PURCHASE POLICY

These Purchase Terms ("Terms") apply to your purchase of products and services from EMarketPlace @ ipdfrance.ca ("Site") and do not alter in any way the terms or conditions of any other agreement you may have with Amani Acres Ltd. for products, services, or otherwise, including the Terms of Use that govern your use of the Site.

Order Process and Shipping: We will send you an order confirmation e-mail once you complete your purchase. A shipping confirmation e-mail will be sent once your order ships. Amani Acres Limited offers shipping in Canada only. We do not currently deliver to P.O. boxes, international addresses, and to a few limited geographic areas within Canada.

When is Your Credit Card Charged: Your credit card will be charged once the product or service you purchased has been shipped. When more than one item is requested on your order, we will charge your card for each item as it ships. Since shipping times vary by item, your credit card statement may reflect individual charges for each item as they are shipped. Before your credit card is charged, an authorization will be obtained for the amount of your order. For items with extended shipping time, your credit card may be re-authorized and funds will continue to be set aside (by your bank) for the remaining balance of your order - until Amani Acres Limited charges your card upon shipment of the item. All credit cards must be valid, authentic and you must be authorized to use them. If the charge is not authorized or accepted, we reserve the right to cancel your order without notice and with no further liability or obligation to you. We reserve the right to stop accepting credit cards from one or more issuers at any time.

Guarantee, Returns and Exchanges: Amani Acres Ltd. guarantees your satisfaction with the merchandise you purchase from us. If you wish to return or exchange merchandise you must have approval prior to returning by emailing directly to the us at info@amaniacres.ca. This process may require 2 to 5 business days.

Order Changes or Cancellations: Your orders are processed electronically. We cannot make changes to the "ship to" address once an order has been placed. Once a product is released to the delivery agent, you will receive a shipping confirmation e-mail with updated tracking information (if available) including an estimated date of delivery. Orders cannot be cancelled or changed through the Site if merchandise has already been shipped. If you need to change or cancel an order after your order has been shipped, contact us at info@amaniacres.ca or phone us at 1-519-757-0407.

Modification of Terms: Amani Acres Ltd. reserves the right to modify these Terms in our sole discretion from time to time and only Amani Acres Ltd. has the right to do so. If the Terms are changed, we will post the new Terms on the Site and note the date they were last updated. Any changes or modifications will be effective upon posting of the Terms as revised, and your purchase of products or services on the Site following the posting will constitute your acceptance of the new Terms.

Changes, Misprints and Errors: Subject to applicable law, we: (a) reserve the right to change the products and services advertised or offered for sale through the Site, the prices or specifications of such products and services and any promotional offers at any time and from time to time without any notice or liability to you or any other person; (b) cannot guarantee that products or services advertised or offered for sale on the Site will be available when ordered or thereafter; (c) reserve the right to limit quantities sold or made available for sale; (d) do not warrant that the Site or any material that appears on the Site is accurate, complete, reliable, current or error-free; (e) reserve the right to cancel, to terminate or not to process orders (including accepted orders) where the price or other material information on this site is inaccurate; and (f) reserve the right to cancel an order if there is not enough inventory of an item to complete your order (or if an item is no longer available). If we do not process an order for such reason(s), we will advise you that the order has been cancelled and will either not charge you or will apply a credit to the payment type used in the order. Some jurisdictions may not allow the exclusions and disclaimers of certain implied warranties, so some of the provisions of this section may not apply to you.

Your Information and our Privacy Statement: We rely on the information you give us to provide you with the products and services you order from the Site. You agree that: (a) all information you provide to us, including your name, address, shipping address, credit card number(s) and expiration date(s) will be current, accurate and complete; and (b) you are solely responsible for any loss, damage, costs or claims that you, we or any other person may suffer or incur as a result of your

failure to provide current, accurate and complete information. Amani Acres Ltd. may collect, use and disclose your personal information in accordance with our Privacy Statement or as otherwise required or permitted by law.

Applicable Law, Venue and Limitation of Actions: These Terms shall be governed by and construed in accordance with the laws of the Province of Ontario applicable to agreements made and entirely to be performed within the Province of Ontario, excluding any rules of private international law or the conflict of laws which would lead to the application of any other laws. Regardless of where you access this site, you agree that any action at law or in equity arising out of or relating to these Terms shall be filed and adjudicated only in the federal or provincial courts located in Ontario (Judicial District of Ottawa), and you hereby irrevocably and unconditionally consent and attorn to the exclusive jurisdiction and venue of such courts over any suit, action or proceeding arising out of these Terms.

Severability: If any provision of the Terms is found to be unlawful, void, or for any reason unenforceable, then that provision shall be deemed to be severed from the rest of these Terms and shall not affect the validity and enforceability of any remaining provisions.

Language The parties hereto acknowledge having expressly required that the Terms are to be drawn up in the English language. *Les parties aux présentes reconnaissent avoir expressément exigé que les Conditions soient rédigées en anglais.*

Frequently Asked Questions

1. **Q:** What is "personal information"?

A: "Personal information" is any information about an identifiable individual. This includes information such as a person's name, address and home phone number.

2. **Q:** Do I have to give Amani Acres Ltd. my personal information in order to conduct business with Amani Acres Ltd.?

A: There are several instances where you are required to give us your personal information for operational and/or administrative purposes. For example, we require your personal information in order to deliver an item to you that you may have purchased. Giving us your personal information for these kinds of *primary* operational purposes is necessary to obtain products from Amani Acres Ltd..

However, agreeing to the use of your personal information for additional *secondary* marketing purposes is entirely up to you. You may contact our Privacy Office at any time to request that we not use your personal information for marketing purposes.

3. **Q:** Why is it important to keep Amani Acres Ltd. up to date with regards to my personal information?

A: Keeping your personal information as accurate and up-to-date as possible ensures that you will get the best possible information and service offerings from Amani Acres Ltd..

4. **Q:** If I opt-out, how long will it take to stop receiving marketing materials after I contact you?

A: Many will stop immediately or within days, while others may take longer.

5. **Q:** May I review the personal information Amani Acres Ltd. has about me? Can I obtain copies of that information?

A: Yes. You can review the personal information we have about you on file by contacting our Head Office. There is no cost for reasonable requests for access to your personal information, but there may be a fee to supply you with copies of records. We will advise you of the fee, if any, at the time of your request.